



web-based document management **online / on demand**

## Human Resources Case Study

### Marathon HR Eliminates Waste and Automates Storage of Payroll Information

Marathon HR Services, LLC is a Human Resources Outsourcing firm providing administrative and consultative services in the areas of Payroll, Benefits, Risk Management, Safety and Human Resource Compliance for small to medium sized businesses.



#### The Problem

The traditional means of distributing a payroll check or stub is: print, fold, stuff, seal, send and then distribute to employees. The trend toward electronic payment (direct deposit) means that often the stub that has been given to the employee is then disposed of, often unopened, especially by younger workers.

#### The Solution

Marathon HR recognized the waste in the system and sought a solution that would eliminate work and cost for Marathon HR, save effort on the part of their clients and give better access to payroll information to the client's employees. Rather than automating the current steps, Marathon HR chose to rethink the process.

Marathon turned to PaperHost to initiate and automate their web presentation of payroll checks and reports for customers and employees to access from a secure web based repository. Not only did this eliminate almost all the manual labor from Marathon's internal processing, but it alleviated the burden of storing, retrieving and managing the payroll documents for their customers.

Now, when anyone wants to see any payroll related document, all they have to do is go to the Marathon HR website and access their files through a secure internet connection from their home or office.

#### Summary

Because there was virtually no upfront investment to get the service started, Marathon realized ROI the very first month they went live with their new solution.

Also, with the relief of the administrative processing burdens, Marathon can now add new customers without having to increase staff, thus further increasing the ROI.

*"We are now more competitive with the larger payroll services without having to invest tens of thousands of dollars to build an in house system."*

Ralph Cimperman,  
President